

# How to Download software from www.scanace.com

**Mac** - For Mac systems you will need to use a different browser (i.e. Safari or Firefox)  
Clicking on the file will begin the download, in Safari there will be a download status bar on the upper Safari Menu bar, Once downloaded follow these directions for how to install)  
[https://www.scanace.com/Troubleshooting/Installing\\_Scanner\\_software\\_on\\_Mac\\_OS%2010.12+.pdf](https://www.scanace.com/Troubleshooting/Installing_Scanner_software_on_Mac_OS%2010.12+.pdf)

## Windows PC

### GOOGLE CHROME

The screenshot shows the Scanace website with a 'Downloads' section. A list of download links is visible, including 'Manual', 'Troubleshooting', 'Driver for Mac OS 10...', 'Driver for Windows 10 32 & 64 bit', and 'Firmware Update'. A context menu is open over the 'Driver for Windows 10 32 & 64 bit' link, with options: 'Open link in new tab', 'Open link in new window', 'Open link in incognito window', 'Save link as...', 'Copy link address', and 'Report'. A 'Save' dialog box is open, showing the file name 'PacImage\_PDF\_Windows\_V5.16.0.pdf' and the 'Save' button highlighted. A 'Downloads' notification bar is visible in the top right corner of the browser window.

- 1 Right click DOWNLOAD
- 2 Left click on Save Link As
- 3 Click Save
- 4 On the lower left of the browser window click the UP arrow and select Keep

### MICROSOFT EDGE

The screenshot shows the Scanace website in Microsoft Edge. A 'Downloads' notification bar is visible in the top right corner of the browser window. A 'Downloads' context menu is open over the notification bar, with options: 'Delete', 'Keep', and 'Report this file as unsafe'. A 'Download' button is highlighted in the 'Downloads' section of the website. A 'Download' button is also highlighted in the 'Driver for Windows 10 32 & 64 bit' link.

- 1 Click download
- 2 Next look for this notification on the upper right,
- 3 Look for the ... 3 dots
- 4 Next choose Keep